

AWS Partner Training Guide



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Getting Started: AWS Training and Certification Portal

The AWS Training and Certification Portal allows you to access and manage your training and certification activities, progress, and benefits – all in one place. This is the central place to find and enroll to AWS Training, register for AWS Certification exams, track your learning progress, and access benefits based on the AWS Certifications you have achieved.

As an AWS Partner you get to enjoy benefits such as free eLearning and exclusive instructor-led courses. With that in mind, it is imperative that you log into the AWS Training and Certification Portal using your APN credentials. Please follow the instructions below to sign-in to the Portal using your APN credentials.

How to access the AWS Training & Certification Portal as an AWS Partner

You can navigate directly to the AWS Partner Training section of the AWS Training & Certification Portal using this link: https://www.aws.training/PartnerTraining



APN Partn	er Training
Explore the range of Partner Training options VIEW LEARNING PATH5 et You will be redirected to aws.amazon.com.	Locate & Register for Partner Training SIGN IN via APN Portal
 Discover recommended Partner Learning Paths Learn more about APN Partner Training Check out the most popular new Partner Training 	Enroll in Digital Training Register for In-Classroom Training View Partner Training by Role

You can either explore all training options that are available to you as an AWS Partner without signing in (click on **View Learning Paths**), or log in / create a Partner account (click on **Sign In**). See instructions on the following pages.

Need more help?



How to register for your upcoming AWS training class

Step One: Sign In or Create an AWS Partner Network (APN) Account on the AWS Training and Certification Portal

Use the registration link you have been provided, and you will be redirected to a page where you can either sign in, or create a brand new account:

Please note: AWS Training will send you communications regarding your trainings to the email address linked to the APN account you used to sign in.

Sign In

If you already have an APN Account, enter your credentials (Email and Password) and click **Sign in**.

Did you forget your password? Go to https://partnercentral.awspartner.com/APNResetPassword

If you still can't log into your account or you are having issues with your account, please contact APN support <u>https://www</u>. apn-portal.com/knowledgebase/?cu=1&fs=ContactUs&l=en_US



Create new account

If you do not have an APN Account yet, you can create one by clicking on Join **AWS Partner Network**



The Portal will prompt you to complete your profile. Click on **Let's get started**



Need more help?



Input your details and select **next**

aws partner network				English	*
Become a Member Allisence Lend Secontry Why Join APhy	Contact Information	Register Company	Welcome to AWS Partner Network		
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You will receive a verification email, enter the security code, setup your password and select **next**

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Verify your ide	ntity		
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Wuit aws amazon com AWS Partner Network	/partners/ for more information about	Not receiving security code? These refer to Knowledge Base Password	Reserd code
		Re-enter password	
		Net	100 C

Select your profile preferences and click **next**

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Tell us about your role in your organization and click $\ensuremath{\textbf{next}}$



Need more help?



You are now registered into the AWS Partner Network.

aws partner

Welcome to AWS Partner Network

Congratulations! Thank you for registering into the AWS Partner Network (APN)!

Every organization has a different journey and path to success. Whether you are just beginning to build your AWS-based business or expanding it, there are APN programs available to help you grow and succeed. Make the most of the resources and programs available to you upon registration at no cost.

APN Navigate Foundations is your custom enablement program build to help establish your business on AWS and achieve you organization's goals with step-by-step guidance. Leverage a wide variety of APN resources to build your business and learn how to help customers design; build, and manage their workloads on AWS. Along the way you'll learn about other APN programs and benefits that unlock as you progress.

To learn more, Login to AWS Partner Network!

Go to Partner Central

How Do I Share My Certification Details With My Alliance Lead?

Find out the information in the Knowledge base here: <u>https://partnercentral.awspartner.com/_ui/knowledge/ui/KnowledgeHome</u>

Step Two: Register for your training

You will be redirected to the detail page of your training class. At the right-hand corner of the page, click Register.

AWS Training will send you a confirmation email to the email address associated to the account you used to sign in.

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👶 Getting Started 🋛 🌞 Kiku - Create Class			
aws training and certification Dashboard	Learning Library Certification Support Partner Training	Search for training Admin English V M	y Account 🔻
	♦ VIRTUAL INSTRUCTOR-LED TRAINING AWS Partner: Foundations (Technical) (Classroom)	CO.00 (EUR) Seats Remaining: 168 of 200 REGISTER	
		WHERE	
	ABOUT	Virtual Location	
	This course name was changed in March 2021. No change was made to the content.	LANGUAGE	
	Description	English	

Need more help?



Step Three: How to access a virtual training

Before class, review your registration confirmation email to identify the platform. Please attempt to log in 30 minutes prior to start time to test your system.

Look for an email that has:

- "noreply" as the sender
- "<u>no-reply@amazon.com</u>" as the address
- "Registration Confirmation for..." in the subject line

Search Current Mailbox (Ctrl+E)	P	Curr	ent Mailbox	
VII Unread	By Da	ate 🔻	Newest ↓	
▲ Today				1
noreply@amazon.com			D	
Peristration Confirmation for AWS Partner Migrating to AWS (Business) (Classroom) on 17 Jun 20	21		11:19	

* If the email asks you to login to the AWS Training & Certification Portal, follow the instructions on <u>GoToTraining</u> section. ** If the email asks you to login via Webex, follow the instructions on <u>Webex</u> section.

GoToTraining and Troubleshooting

Log into the **AWS Training and Certification Portal** (<u>https://www.aws</u>. <u>training/PartnerTraining</u>) and sign in to your account Did you forget your password? Click here: <u>https://partnercentral.awspartner</u>. <u>com/ForgotPassword</u>

If you still can't log into your account, please contact APN support: <u>https://www.apn-portal.com/knowledgebase/?cu=1&fs=ContactUs&l=en_US</u>

Go to your Transcript page by clicking on My Account and then selecting **Transcript**



Select the Current tab, find the course you wish to launch and select **Open**



Need more help?



You will be redirected to the class detail page – Click **Launch**.

Please note: If you have a pop-up blocker enabled, be sure to allow pop-ups for the site so that our content can launch.

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Virtual Classroom Detail					
Laurith					
Review the system requirements before launching GoToTraining.					

You will be redirected to GoToTraining. Follow the instructions to join the class.

Conne	- ×	
Your session should be Questions? • If there's a problem wi • Contact Global Custo	test 1 February [Cloud Practitioner Bootcamp for AWS Partners] 01 February 2021 10:30 -0000	
	How would you like to listen?	
	Computer audio Phone call	
About Us Terms of Service Privacy P	a 🛱 Don't use audio 🌐 English 🔻	

Troubleshooting tips

If this is the first time you join a virtual training session on GoToTraining, we recommend to try and join a Test Session ahead of the training. To do so, please follow instructions on this page: <u>https://support.goto.com/training/help/join-a-test-session-g2t060001</u>

Here are some troubleshooting tips for the most commonly used web browsers. In order to troubleshoot the issue, please follow the steps below:

- Make sure you have the latest version of your browser installed
- Disable the browser's pop-up blocker
- Double check that cookies are enabled on your browser
- Temporarily disable any ad-blockers on your computer
- Close all browser windows
- Try launching our course content in the AWS Training and Certification Portal again
- Review the system requirements for attendees

Need more help?



Webex and Troubleshooting

Click "**Join Classroom Here**" in the body of the email to launch your class

Important: You will be prompted to enter your name and email address. Please make sure this information matches with the information in your AWS Training and Certification profile.

Search Current Mailbox (Ctrl+E)	P	Cur	rent Mailbox
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▲ Today			
noreply@amazon.com			0
Registration Confirmation for AWS Partner: Migrating to AWS (Business) (Classroom) on 17.	Jun 2021		11:19

You may join from the web browser or download the Webex desktop app <u>here</u> for best results.



Use alternate access options as needed.

Troubleshooting tips

You can edit your audio preferences (computer audio, "call me back," or "call in"). Although we recommend computer audio, you can also dial in through the "call me back" feature. Enter your phone number within the app to receive a call back.

If you have questions related to the Webex app, visit Webex Customer Support.

Here are some troubleshooting tips for the most commonly used web browsers.

- Check system requirements and check network requirements.
- Join a test session <u>here</u>
- If you have a pop-up blocker enabled, you will need to disable it for Webex to launch.
- Chrome and Firefox internet browsers are preferred.
- If you are using a Mac, please disconnect from a VPN, if possible, to reduce lag time.
- To solve firewall issues, please work with your IT team to review your firewall settings. You can find additional information from <u>Webex Support</u>.

For more information about Webex, please download this guide.

Need more help?



Step Four: How to download your attendance certificate

Log into the AWS Training and Certification Portal (<u>https://www.aws.training/PartnerTraining</u>) and sign in to your account

Go to My account, select Transcript, click on Archived and select Completion Certificate

Profile				Т	ranscript
Transcript	Transcript			S	Subscription
Subscriptions	Looking for your AWS Certifications?			s	ign Out
Billing History	Find your achieved certifications in your AWS Certification account.				
	The Current tab displays upcoming and in-progress training. After completing or Archived tab.	withdrawing from a class, it will i	be moved to the		
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AWS Regional Course Schedules

Find all upcoming free classroom and virtual courses plus exam readiness sessions that are available in your country using https://www.amazon.com/partners/training/partner-course-schedule/

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	Training and Certification Get Trai	ined • Get Certified • Develop Your Tear	n AWS Partner Training + Education Pr	rograms + Blog	
		Partner Cou	rse Schedule		
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	Available exclusively to AWS Partner	rs, AWS Partner Training is designed to	provide a technical advantage that ca	n help them better serve their	
	customers. Explore the regional part	tner-exclusive training schedule below.			
	Please note: Partner courses marked as "51P	^{or} are Solutions Training for Partner courses (busi	ness or technical). Partner courses marked as "	PSO" are Professional Services courses.	
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Need more help?



AWS PartnerCast Schedules

Find all upcoming free AWS PartnerCast webinars on a range of business and technical topics, live and on-demand using this https://aws.amazon.com/partners/training/partnercast/

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AWS Partner Training & Certification Newsletter

Subscribe to our newsletter <u>https://go.awspartner.com/APNPartnerTraining</u> to receive monthly updates on complimentary training for you!



Need more help?